



# Reference and Research Working Group

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The SNAC Reference and Research Working Group is charged with the following:

- increasing awareness of SNAC as a research resource for reference professionals and researchers
- improving the effectiveness of SNAC as a research tool and expanding its audiences
- creating training and documentation for using SNAC for research
- assisting SNAC administrators with incoming reference questions.



Began work in early 2021

About 15 members from repositories coast to coast

- Established charge
- Review of reference queries submitted to SNAC through ticketing system
- Members have begun responding to those queries
- Working on FAQ and help sections of SNAC website
- Reviewed new reference/research module for SNAC School



Monthly Zoom meetings

New members are welcome!

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