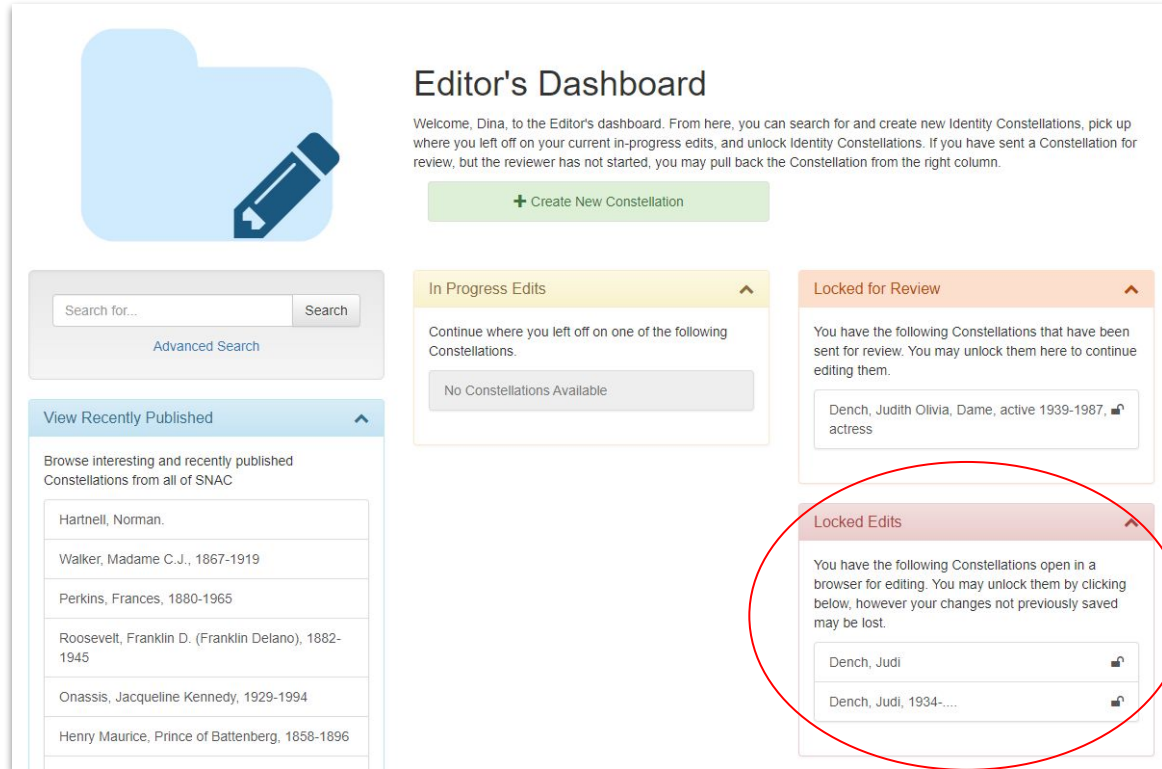Social Networks and Archival Context

Troubleshooting during SNAC Editing

ISSUE: Cannot find record you were just working on

LIKELY ANSWER: It's locked on your dashboard

Editor's Dashboard

Welcome, Dina, to the Editor's dashboard. From here, you can search for and create new Identity Constellations, pick up where you left off on your current in-progress edits, and unlock Identity Constellations. If you have sent a Constellation for review, but the reviewer has not started, you may pull back the Constellation from the right column.

+ Create New Constellation

Search for...   Search
Advanced Search

View Recently Published

Browse interesting and recently published Constellations from all of SNAC

Hartnell, Norman.
Walker, Madame C.J., 1867-1919
Perkins, Frances, 1880-1965
Roosevelt, Franklin D. (Franklin Delano), 1882-1945
Onassis, Jacqueline Kennedy, 1929-1994
Henry Maurice, Prince of Battenberg, 1858-1896

In Progress Edits

Continue where you left off on one of the following Constellations.

No Constellations Available

Locked for Review

You have the following Constellations that have been sent for review. You may unlock them here to continue editing them.

Dench, Judith Olivia, Dame, active 1939-1987, actress

Locked Edits

You have the following Constellations open in a browser for editing. You may unlock them by clicking below, however your changes not previously saved may be lost.

Dench, Judi
Dench, Judi, 1934-....
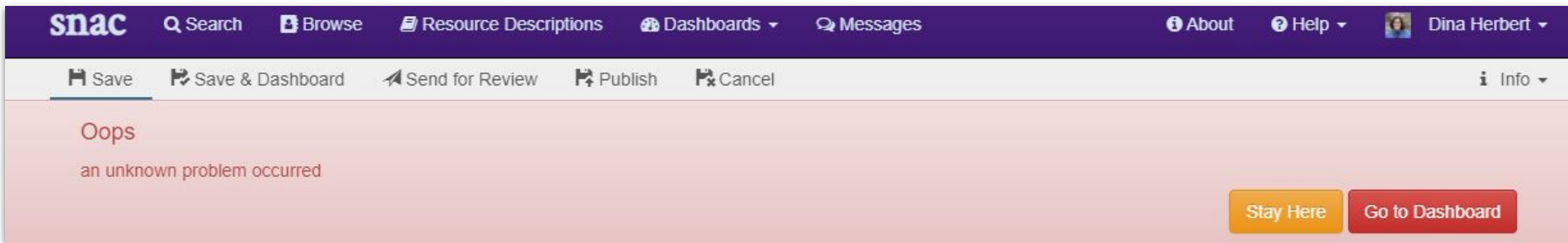
This can happen if you've:
- Clicked out of the page
- Clicked back to the dashboard
- Timed out of SNAC

SOLUTION:
- Save the item to your dashboard if you are stepping away for a few minutes
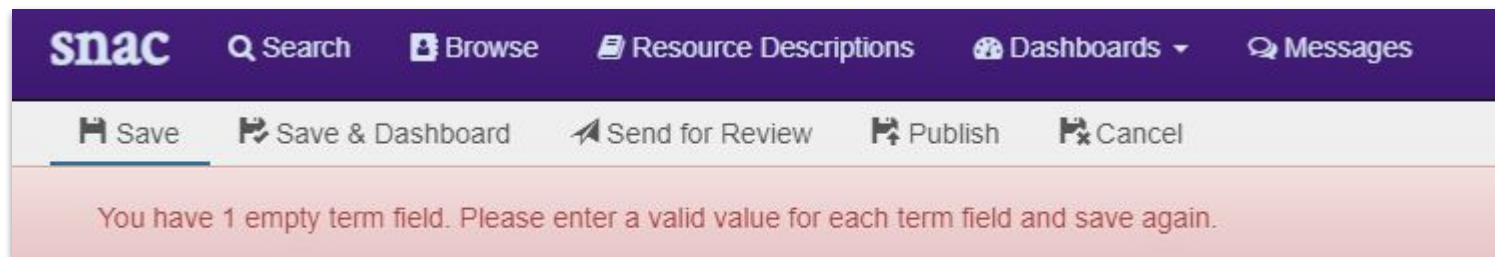- Be careful not to hit the back button when using SNAC

ISSUE: You cannot save a record

LIKELY ANSWER 1: You have timed out of SNAC

SOLUTION: Remember that SNAC will automatically log you out after a period of inactivity. If you think this is the case open a new tab and log into a new SNAC session, open the record from your dashboard, then save the record

LIKELY ANSWER 2: You have a blank field somewhere in your record

SOLUTION: Go back and fill in OR trash the blank field. Unfortunately, SNAC cannot tell you where the blank field is; we're working on a better validation system.